

# Victim Services

**LEAD Institute** (interpreter services for hearing-impaired domestic violence victims)

**1-800-380-3323**

**Missouri Child Abuse Hotline (DFS)**

**1-800-367-2543**

**Missouri Child Support Enforcement Unit**

**1-800-859-7999**

**Missouri Coalition Against Domestic Violence**

**1-888-666-1911**

**Missouri Coalition Against Sexual Assault**

**1-877-7MO-CASA**

**Missouri Crime Victims Compensation Program**

**1-800-347-6881**

**Missouri Elder Abuse Hotline**

**1-800-392-0210**

**Missouri Office for Victims of Crime**

**1-866-334-MOVC**

**Missouri Victim Assistance Network**

**1-800-698-9199**

**Mothers Against Drunk Driving, State Office**

**1-800-736-MADD**

**National Center for Missing & Exploited Children**

**1-800-843-5678**

**TDD Hotline**

**1-800-826-7653**

**Parents of Murdered Children**

**1-800-818-POMC**

# MOVANS Information

Write down the following information and keep in a safe place:

Offender name

Booking number

Court number

Your four-digit PIN

## Notes



**Do not depend solely on the MOVANS service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.**

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**Appriss**

Provider of the VINE Service  
VINE® Patented technology - U.S. Patent Number 5,861,810

06/02

**Victims have the right to know.**

For custody and court information call the Missouri Victim Automated Notification System



**1-866-5-MOVANS**

TOLL-FREE 1-866-566-8267

Provided by the

**Missouri Office for Victims of Crime**

**Bob Holden, Governor**

**Charles R. Jackson, Director of Public Safety**



# Missouri Victim Automated Notification System

## MOVANS Facts

### What will MOVANS do for me?



MOVANS will tell you if an offender is in jail and will give you other important custody information. MOVANS will also let you leave a phone number where you want to be called automatically when that offender is released, transferred, or has a change in court date.

### What do I need to do?

**1.** Call 1-866-5-MOVANS from a touch-tone phone and follow the directions.

**2.** If the offender **is** in jail or has a court case pending, you can leave your phone number to be called when they are released or when a scheduled court event occurs. Enter the phone number where you want to be reached, including area code, followed by the pound (#) key.

**3.** When MOVANS asks, make up and enter a four-digit Personal Identification Number (PIN) that will be easy for you to remember. Write it on the back of this brochure or in a safe place. MOVANS will ask for the PIN when it calls you.

**4.** When MOVANS calls, listen to the message, then enter your PIN when asked. Entering the PIN lets MOVANS know that **you** got the call, and will stop the service from calling you again.

**1-866-5-MOVANS** TOLL-FREE  
1-866-566-8267



- The Missouri Statewide service includes offenders in county jails and Missouri Department of Corrections facilities, and court event notification.
- **Do not depend only on MOVANS or any other single program for your protection. Make MOVANS part of your safety plan.**
  - Custody status notification includes release, escape and transfer.
  - Callers may also choose to register to receive an automated call about upcoming court dates. The service will automatically call when a court date changes.
- The offender will not know you are registered with MOVANS.
- If you are not home, MOVANS will leave a message on an answering machine. If there is no answer, MOVANS will keep calling back until you enter your PIN, or until 24 hours have passed.
- Since MOVANS calls automatically when an offender's custody status changes, you may get a call from MOVANS in the middle of the night.
- Do not leave a phone number with MOVANS that rings to a switchboard.
- **You can leave more than one phone number with MOVANS. Just call MOVANS again.**

